

FEB 13 2012

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Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2012 covering the prior calendar year 2011

1. Date Filed: 02-02-2012
2. Name of Company(s) covered by this certification:
David J. Hill
3. Form 499 Filer ID: FRN 0002462364
4. Name of signatory: David J. Hill
5. Title of signatory: Individual
6. Certification:

I, David J. Hill, certify that I am the individual named above, and acting as an individual, that I have personal knowledge that I have established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how I ensure that I am in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

I have not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

I have not received customer complaints in the past year concerning the unauthorized release of CPNI.

I, as an individual represent and warrant that the above certification is consistent with 47 C.F.R. S: 1.17 which requires truthful and accurate statements to the Commission. I also acknowledge that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: David J. Hill, Individual

Attachment: Accompanying Statement explaining CPNI procedures

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Received & Inspected

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Name of Company covered by this filing ("Carrier"): David J. Hill

FCC Registration Number ("FRN"): 0002462364

Form 499 Filer ID: NONE

Address: P.O. Box 1393
Mt. Pleasant, TX 75456-1393

STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communications Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI.

Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.

Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.

Carrier took the following actions against data brokers in 2011, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: NONE

The following is information Carrier has with respect to the processes pretexters are using to attempt to access CPNI, and (if any) what steps carriers are taking to protect CPNI: Carrier has determined that no pretexter has attempted to access CPNI on our system.

The following is a summary of all customer complaints received in 2011 regarding the unauthorized release of CPNI:

Number of customer complaints Carrier received in 2011 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: NONE